

European Hoteliers meet global hotel contractors

10 February 2020 | Seville, Spain

Delegate directory







Organised by



www.etoa.org/HEM

Worth visiting.









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Designed and produced by



www.abcdesignuk.com

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Please note that the Hoteliers European Marketplace HEM) Delegate Directory is correct at the time of going to press - February 2020.



Organised by

ETOA

Welcome to Hoteliers **European Marketplace**



This is the second time we have held our Hoteliers European Marketplace in Spain. It is entirely fitting that we do so

in Seville. Inbound leisure tourism sells the service economy of a destination: the attractions, restaurants and shops that animate a city. These, together with the hotels, attract visitors. And what visitors require is that these should be both excellent and different.

In these qualities Seville is outstanding: a two thousand year history manifest in the built environment, a vibrant culture and renowned cuisines. These features are the product of the inhabitants: visitors come to appreciate and sustain them.

Tom Jenkins CEO, ETOA









Welcome to Seville





This city welcomes this important workshop for the tourism sector with true enthusiasm. We have always been convinced that

connecting the Seville Tourism Board with ETOA (European tourism association) would become an enormous benefit for the tourism industry, not only in our city, but throughout the whole region.

The celebration of the long-awaited HEM workshop (Hoteliers European Marketplace) is a clear example of this.

Hosting this year's HEM, Europe's main accommodation contracting event, represents an opportunity for true growth in the hotel sector and for tour operations, and of course an opportunity for the development in both the private and local spheres.

The fact that ETOA has chosen Seville as a base for reflection, work and reference of best practices and solutions is a guarantee of success, as we will have among us the official tourist representation before the European Parliament, and the main

institution in charge of the development and improvement of urban tourist destinations.

Seville has been working on this platform since 2012, along with other tourist destinations, airlines and transport companies, including tour operators, hotels, restaurants and cruise lines. The recent breakthroughs in the development of Seville tourist industry are one of my proudest moments during my tenure as Mayor of the city.

Seville has made the development of cultural tourism and heritage a basic economic axis, also achieving an exemplary seasonal and geographical diversification. Being part of ETOA, and the celebration of



events such as this HEM, represents an opportunity to improve and develop our tourism sector, not only at a local level, as this event will have an impact on our business environment and will surely attract investment, but also at a higher level, on a European scale.

The tourism revolution we are living today - managed with sustainable, qualitative strategies while building consensus with the local population - represents one of the most positive sides of globalisation. It is also a great way of strengthening our European identity and improving continental cohesion.

I also would like to take the opportunity that ETOA and this HEM workshop offer to invite each and every one of those attending the congress to enjoy our city during their stay there.

I am sure that our vibrant cultural offer, our world class heritage and our zest for life will not disappoint you.

Juan Espadas Ceias Alcalde de Sevilla

















Dear Group Operator

We are seadquartered in Dublin, Ireland ready to service your every group need with a group fleet of 50 quality vehicles, friendly drivers and expert staff. Limo, minivan and large coaches available.

As part of the 32CC network (www.32ccgroup.ie), we service all entry/departure ports on the Island of Ireland. Let us quote on your every Group transport

We look forward to hearing from you

DC Hughes Managing Director andra Carin

Sandra Curtin Executive Director

QPVS

Quality, Price, Value, Service

Our management team has over 50 years combined experience in transport and tourism front line delivery. Expert, experienced and friendly drivers captain our fleet of 50 classic, deluxe, first class and economy vehicles from 1 to 5 stars. Vehicles range from 7 passenger to double Decker 67 seaters.

Our QPVS ensures repeat customers through superior satisfaction, with vehicles, drivers, ancillary add-ons and our support line of personal office back up available 24 hours a day, 365 days a year.



and Air/Sea Ports throughout Ireland are covered

















Event Programme



Sunday 9 February 2020

Welcome Dinner at Casino de la Exposicion

19:30 - 21:45



Dinner

Monday 10 February 2020

B2B workshop at Convention Center @ Barceló Sevilla Renacimiento

08:00 - 08:50



Registration

The ETOA team welcomes delegates on arrival at the registration desk. Delegates will receive their badges and final list of appointments.

08:50 - 09:00



Welcome to HEM

Welcome remarks for the workshop.

09:00 - 12:36



Appointments (Morning session)

The morning session features 16 pre-scheduled appointments, each lasting 12 minutes, one open networking appointment and a coffee/tea break.

12:36 - 13:30



Lunch

13:30 - 17:06



Appointments (Afternoon session)

The afternoon session features 16 pre-scheduled appointments, each lasting 12 minutes, one open networking appointment and a coffee/tea break.

17:06 - 18:00



Drinks reception







CEM

中欧旅游资源采购洽谈会 China European Marketplace

Where China contracts Europe

中国买家直面欧洲旅游服务商

12 May 2020 | Shanghai, China







Register at www.etoa.org/CEM

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ETCA

Hoteliers European Marketplace **Buyer Delegates 2020**



Abreu Online

www.abreuonline.com

Product category:

Tour Operator, Wholesale/B2B

Business category:

FIT

Victoria Gonzalez Head of Contract and Product

Department T: +34 (0) 619 633 826

Destinations interested in:

Germany, Italy, Spain, United Kingdom

AIFS

www.aifs.com

Product category:

Tour Operator, MICE/Corporate

Business category:

Groups

Helen Trueb

International Travel Co-ordinator T: +44 (0) 20 7581 7312

Destinations interested in:

France, Italy, Netherlands, Spain, Switzerland, United Kingdom

Anglo Educational Services

www.angloeducational.com

Product category:

Tour Operator

Business category:

Groups

George Maxwell

Supervisor for Academic Travel Services

T: +44 (0) 20 7291 9828

Destinations interested in:

All European Destinations



ETOA

B Destination Services www.bcdtravel.es

Product category:

MICE/Corporate, Ground Handlers/Local

Tour Operators/DMC

Business category:

Groups

Sara Navarro

Project Manager

T: +34 (0) 917 574 985

Destinations interested in:

All European Destinations



ETOA

Beijing A-MEI Express International Travel Service Co., Ltd.

www.ameitour.com

Product category:

Tour Operator, Wholesale/B2B

Business category:

FIT, Groups, Scheduled Tours

Oiang Sheng

Deputy Genral Manager of Europe

Department (Fun Travel)

T: +86 (0) 53 255 663 778

Destinations interested in:

All European Destinations

Best of Tours www.bestoftours.co.uk

Product category:

Tour Operator

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Giorgia Salerno

Contract Manager

T: +44 (0) 7896 435 550

Destinations interested in:

France, Germany, Ireland, Netherlands,

United Kingdom





ETOA



Boscolo Tours www.boscolo.com

Product category:

Tour Operator, Wholesale/B2B

Business category:

Groups, Scheduled Tours

Elena Bayon

Contract Manager

T: +34 (0) 609 004 174

Destinations interested in:

Portugal, Spain

Bracap Global Tours www.bracap.net

Product category:

Wholesale/B2B

Business category:

Bespoke Tours, FIT, Groups

Montse Farres

Operations Manager

T: +34 (0) 931 594 848

Destinations interested in:

All European Destinations



CHR Operations Ltd. www.chrtravel.com

Product category:

Wholesale/B2B

Business category:

Groups

Chiara Signorelli

Contracts Executive

T: +39 (0) 348 001 8062

Destinations interested in:

Belgium, Czech Republic, France, Germany, Hungary, Luxembourg, Netherlands, Spain, Switzerland



Concord

www.concordgroup.ru

Product category:

Tour Operator, MICE/Corporate, Ground Handlers/Local Tour Operators/DMC

Business category:

FIT, Groups

Olga Ikonnikova

Product Manager

T: +7 (0) 495 961 1199

Destinations interested in:

All European Destinations



Dubai Link Travel and Tours / Global Travel Engine www.gte.travel

Product category:

Tour Operator, Wholesale/B2B, Ground Handlers/Local Tour Operators/DMC

Business category:

FIT, Groups

Jana De Knijf

Sales Executive

T: +34 (0) 631 426 381

Destinations interested in:

Austria, Azerbaijan, Bosnia and Herzegovina, Czech Republic, France, Georgia, Germany, Italy, Spain, Switzerland, United Kingdom



FF Education First

ETOA

www.eftours.com Product category:

Tour Operator, Wholesale/B2B, Online

Intermediary/OTA, Ground

Handlers/Local Tour Operators/DMC

Business category:

Groups

Tanya Berti

Sourcing and Contract Manager

T: +41 (0) 786 353 950

Destinations interested in:

Portugal, Spain

EuroPass

www.europasschina.com

Product category:

Online Intermediary/OTA

Business category:

FIT

Ludivine Guinio

Business Manager Spain

T: +34 (0) 623 041 647

Destinations interested in:

Portugal, Spain

Europe Express c/o Travel ETOA Services Europe



ETOA

www.europeexpress.com

Product category:

Tour Operator, Wholesale/B2B

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Miren Saiz

Senior Contract Manager

T: +34 (0) 933 568 292

Destinations interested in:

All European Destinations



Expat Explore Travel www.expatexplore.com



Product category:

Tour Operator

Business category:

Groups

Alfredo Morato **Contracts Manager** T: +44 (0) 20 7394 5232

Destinations interested in:

Albania, Andorra, Azerbaijan, Bosnia and Herzegovina, Bulgaria, Croatia, France, Georgia, Greece, Ireland, Montenegro, Netherlands, North Macedonia, Portugal. Slovakia, Slovenia, Spain, Switzerland, **United Kingdom**

Adriano De Santis **Contracts Manager** T: +44 (0) 20 7394 5232

Destinations interested in:

Armenia, Austria, Azerbaijan, Belarus, Czech Republic, Denmark, Estonia, Finland, Georgia, Germany, Hungary, Italy, Latvia, Lithuania, Moldova, Norway, Poland, Romania, Russian Federation. Sweden, Turkey, Ukraine

Firebird Tours www.firebirdtours.com



Product category:

Tour Operator, MICE/Corporate, Ground Handlers/Local Tour Operators/DMC

Business category:

FIT, Groups, Scheduled Tours Marina Kolesnikovich

Destination Management Director T: +375 291 605 609

Destinations interested in:

All European Destinations



G Adventures

www.gadventures.com

Product category:

Tour Operator, Wholesale/B2B.

River Cruise

Business category:

Groups, Scheduled Tours

Xiana Amado

Product & Contracting Specialist Europe

T: +44 (0) 7890 310 951

Destinations interested in:

Andorra, France, Ireland, Italy, Malta, Monaco, Portugal, San Marino, Spain, United Kingdom

G2 Travel Ltd. www.g2-travel.com



Product category:

Wholesale/B2B

Business category:

Groups

Maria Boboc

Regional Manager Iberia T: +34 (0) 692 630 984

Destinations interested in:

Portugal, Spain

Gate 1 Travel www.gate1travel.com



Product category:

Tour Operator

Business category:

Scheduled Tours

Kevin Root

Director of Purchasing

T: +44 (0) 20 7684 1504

Destinations interested in:

All European Destinations

Global Educational Travel Ltd. www.glo-ed.com

Product category:

Tour Operator, Wholesale/B2B

Business category:

Bespoke Tours, Groups

Daniel Magee

Operations Director

T: +44 (0) 7718 651 221

Destinations interested in:

All European Destinations

Globus Family of Brands: ETOA Cosmos



www.globusandcosmos.com

Product category:

Tour Operator Business category:

Bespoke Tours, Groups, Scheduled Tours

Alessandro Farsoni **Assistant Manager Hotel Contracting** T: +41 (0) 919 85 7172

Destinations interested in:

Austria, Belgium, Croatia, Denmark, Estonia, Finland, Germany, Iceland, Latvia, Netherlands, Norway, Russian Federation. Slovenia, Sweden, Switzerland

Alessandra Ferretti **Contracting Assistant** T: +41 (0) 919 85 7214

Destinations interested in:

Bulgaria, Greece, Italy, Poland, Portugal, Romania, Spain, Turkey

Go West Ltd. www.gowest.co.uk



Product category:

Tour Operator, Wholesale/B2B, MICE/Corporate, Ground Handlers/ Local Tour Operators/DMC

Business category:

Bespoke Tours, Groups

Judit Handl **Product Manager**

T: +44 (0) 1455 555 900

Destinations interested in:

Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, France. Germany, Hungary, Ireland, Italy, Liechtenstein, Monaco, Montenegro, Netherlands, North Macedonia, Poland. Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Switzerland, United Kingdom, Vatican City

Phil Caldwell Managing Director T: +44 (0) 1455 550 710

Destinations interested in:

Austria, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, France, Germany, Hungary, Ireland, Italy, Montenegro, Netherlands, North Macedonia, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Switzerland, United Kingdom, Vatican City



Happy Tours www.happytours.eu



Product category:

Tour Operator, Wholesale/B2B, Ground Handlers/Local Tour Operators/DMC

Business category:

Groups

Kristina Jurjevec **Head of West Department** T: +386 (0) 590 84 105

Destinations interested in:

All European Destinations

Hiseas International **Tourism Group** www.hiseasglobal.com



Product category:

Tour Operator, MICE/Corporate, Ground Handlers/Local Tour Operators/DMC

Business category:

Groups

Jon Zuazu

Product Manager T: +34 (0) 631 544 923

Destinations interested in:

France, Portugal, Spain

Leire Zhong Directora

T: +34 (0) 698 877 259

Destinations interested in:

Portugal, Spain

HotelPlanner.com www.hotelplanner.com



Product category: Online Intermediary/OTA

Business category:

Groups

Keyla De Araujo

Director Of International Sales and

Operations

T: +44 (0) 20 3214 8226

Destinations interested in:

Austria, Portugal, Spain

JacTravel

www.jactravel.com www.webbeds.com

Product category:

Wholesale/B2B, Ground Handlers/ Local Tour Operators/DMC

Business category:

Groups

Giovanni Barone **Regional Head of Contracting** T: +44 (0) 20 7870 8593

Destinations interested in:

Austria, Belgium, Czech Republic, France, Germany, Hungary, Ireland, Italy, Netherlands, Portugal, Spain, Switzerland. **United Kingdom**

Roxane Muller

Regional Contract Manager T: +44 (0) 7557 435 947

Destinations interested in:

Austria, Belgium, Czech Republic, France, Germany, Ireland, Italy, Netherlands, Portugal, Spain, Switzerland

Janet Redler Travel and Tourism



www.janetredlertravelandtourism.co.uk

Product category:

Tour Operator, Ground Handlers/ Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT, Groups

Janet Redler Chief Executive

T: +44 (0) 1743 360 333

Destinations interested in:

Croatia, France, Germany, Ireland, Switzerland, United Kingdom

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Lion Travel Service www.liontravel.com



Product category:

Tour Operator, Wholesale/B2B, MICE/Corporate, Ground Handlers/ Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT, Groups, **Scheduled Tours Dorothy Chiang**

Senior Manager

T: +44 (0) 20 3871 2850

Destinations interested in:

Austria, Belgium, Czech Republic, France, Germany, Hungary, Ireland, Luxembourg. Netherlands, United Kingdom



Mayflower Cruises and Tours



www.mayflowercruisesandtours.com

Product category:

Tour Operator, River Cruise

Business category:

FIT, Groups

Carol Specht

Director - International Product Development and Operations

T: +1 630 435 8228

Destinations interested in:

Austria, Greece, Ireland, Italy, Portugal, Spain, United Kingdom

Miki Travel Limited www.miki.co.uk



Product category:

Wholesale/B2B

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Ronald Tancredi

Area Manager Spain

T: +34 (0) 917 373 330

Destinations interested in:

Albania, Andorra, Austria, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, Hungary, Iceland, Latvia, Lithuania. Montenegro, Norway, Poland, Portugal, Romania, Russian Federation, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, Ukraine

Laurence Dobbels

Senior Contractor, Hotel Division T: +44 (0) 20 7507 5264

Destinations interested in:

Cyprus, France, Greece, Ireland, Malta, Monaco, United Kingdom



NAN Travel Ltd. www.nantravel.co.uk



Product category:

Wholesale/B2B

Business category:

FIT. Groups

Xulia Filgueira Carreira

Contract Manager T: +34 (0) 934 459 744

Destinations interested in:

Austria, Belgium, Czech Republic, Denmark, France, Germany, Hungary, Ireland, Italy, Netherlands, Portugal, Slovenia, Spain, Switzerland, United Kingdom



Olympia Viaggi www.olympia.it

Product category:

Tour Operator, Wholesale/B2B

Business category:

FIT

Pietro Thorkill Luzietti Senior Contract Manager T: +39 (0) 332 298 280

Destinations interested in:

France, Italy, Spain, United Kingdom

Tiziana Sgrafetto Contracting Manager for Portugal, Spain, LATAM T: +39 (0) 332 291 472 - 291460

Destinations interested in:

Portugal, Spain

Operation Europe www.operationeurope.com

Product category:

Tour Operator

Business category:

Groups

Lisa Trolese **Contracts Manager** T: +44 (0) 20 7566 5405

Destinations interested in: All European Destinations

ETOA

PEAK DMC

www.peakdmc.com

Product category:

Tour Operator, Wholesale/B2B, Ground Handlers/Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Serena Chianese

Assistant Contracting Manager

T: +44 (0) 7763 722 162

Destinations interested in:

Belgium, France, Greece, Italy, Luxembourg, Netherlands, Portugal, Spain

Railbookers

www.railbookers.com

Product category:

Tour Operator

Business category:

FIT

ETOA

Gareth Jones

Product and Purchasing Manager

T: +44 (0) 20 3327 0895

Destinations interested in:

All European Destinations

Ritz Tours

ETOA

www.ritztours.com

Product category:

Tour Operator, River Cruise

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Wei Guan

Inbound Operations Coordinator

T: +44 (0) 20 7089 0600

Destinations interested in:

France, Germany, Italy, Portugal, Spain

RTS

www.home.rts.net

Product category:

Wholesale/B2B

Business category:

FIT, Scheduled Tours

Rita Buffa

Regional Contract Manager

T: +34 (0) 689 627 676

Destinations interested in:

All European Destinations

ETOA

Select Travel Service

www.selecttravel.com

Product category:

Wholesale/B2B, MICE/Corporate, Ground Handlers/Local Tour Operators/DMC

ETOA

Business category:

Groups

Kavita Haresh Godhwani Godhwni

Incoming Manager - Spain T: +44 (0) 1480 455 850

Destinations interested in:

Portugal, Spain



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Sovereign Tourism www.sovereigntourism.com

Product category:

Wholesale/B2B

Business category:

Bespoke Tours, Groups

Nella De Luca-Bertram **Business Development & Hotel**

Consultant

T: +44 (0) 20 7491 2323

Destinations interested in:

All European Destinations



TBO Holidays www.tboholidavs.com

Product category:

Wholesale/B2B

Business category:

FIT, Groups

Patrick Birkhofer

Regional Commercial Director Europe

T: +31 (0) 6 818 63 174

Destinations interested in:

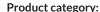
All European Destinations

Fernando Rodriguez Garcia **Business Development Manager** Spain & Portugal



ETOA

The Group Company www.thegroupcompany.com



Wholesale/B2B, Ground Handlers/

Local Tour Operators/DMC

Business category:

Bespoke Tours, Groups, Scheduled Tours

Angela McCallum

Head of Contracting

T: +44 (0) 7711 004 118

Destinations interested in:

All European Destinations



ETOA

Tracoin Services Limited

www.tracoin.com

Product category:

Wholesale/B2B

Business category:

Groups, Scheduled Tours

Inmaculada Vega Rodriguez

Supplier Relationship Manager

Spain & Portugal

T: +44 (0) 20 7468 4234

Destinations interested in:

Portugal, Spain

Elena Leardini

Hotel Contract Manager T: +34 (0) 676 980 470

Destinations interested in:

Portugal, Spain

Travco Corporation Ltd.

www.travco.co.uk

Product category:

Wholesale/B2B

Business category:

FIT

Alejandro Ruiz

Hotel Contract Manager

T: +34 (0) 932 259 072

Destinations interested in:

Portugal, Spain

Travel Agenda

www.travel-agenda.com



Tour Operator, Wholesale/B2B, Ground Handlers/Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT. Groups

Richard Blake

Director

T: +44 (0) 20 7607 8282

Destinations interested in:

Austria, Bosnia and Herzegovina, Croatia, Czech Republic, Hungary, Ireland.

Romania, Slovakia, Slovenia, United

Kingdom

Laszlo Drozdics

Operations Manager

T: +36 30 162 3953

Destinations interested in:

All European Destinations

Trillion Run Travel and Consulting Ltd.



ETOA

www.excitinggo.com

Product category:

Tour Operator, Online Intermediary/

OTA, MICE/Corporate

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Mei Li

CEO

ETOA

T: +44 (0) 7557 020 832

Destinations interested in:

All European Destinations



European destination workshop

15 June 2020 | London, UK



Register at www.etoa.org/CityFair



VIT Incoming www.VIT4travel.com

Product category:

Tour Operator, Ground Handlers/ Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT, Groups,

Scheduled Tours

Luigi Nappo

Contract Manager

T: +34 (0) 280 087 95

Destinations interested in:

Austria, Croatia, France, Italy, Montenegro, Portugal, Slovenia, Switzerland, United Kingdom

Vosaio Travel Group

www.vosaio.com

Product category: Wholesale/B2B

Business category:

Bespoke Tours, Groups, Scheduled Tours

Sharon Cecchetti

Head of Hotel Purchasing T: +44 (0) 20 3667 1893

Destinations interested in:

Albania, Andorra, Austria, Belarus, Belgium, Bosnia and Herzegovina, Bulgaria, Croatia, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Iceland, Ireland, Italy, Lithuania, Luxembourg, Montenegro, Netherlands, Norway, Poland, Portugal, Romania, Serbia, Slovakia, Slovenia, Spain, Sweden,

Switzerland, Ukraine, United Kingdom

Jesus Dominguez-Palacios Chain Senior Supervisor Hotel Contractor and Negotiator

T: +44 (0) 7818 278 194

Destinations interested in: All European Destinations

VR Trip S.L.U.

ETOA

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http://mall.vr-trip.com

Product category:

Online Intermediary/OTA, Ground Handlers/Local Tour Operators/DMC

Business category:

Bespoke Tours, FIT, Groups

Yuanda Ling

Business Development Manager T: +34 (0) 622 087 312

Destinations interested in:

All European Destinations



Welcomebeds

www.welcomebeds.com

Product category:

Wholesale/B2B

Business category: FIT

Juan Matas Crespi

Director of Contracting and Product

T: +34 (0) 971 258 459

Destinations interested in:

All European Destinations

Worldwide Hotel Link Srl ETOA - Albatravel Group



www.worldwidehotelink.com

Product category:

Tour Operator, Wholesale/B2B, Online Intermediary/OTA

Business category:

FIT

Ursula Leeman

Office Manager

T: +34 (0) 912 409 021

Destinations interested in:

All European Destinations

Worldwide Travel **Destination Management** Member

www.wwtdm.com Product category:

Wholesale/B2B

Business category:

Groups, Scheduled Tours

Kinga Nagy

ETOA

Reservation/Contracting T: +44 (0) 20 8133 4453

Destinations interested in:

All European Destinations





EuroPass provides expertise on operational services targeting Chinese independent travellers (FIT).

It offers social media management services: WeChat 论 and Weibo 💰





and mobile payment solutions: WeChat Pay



























































Hoteliers European Marketplace **Supplier Delegates 2020**

AC Hotels by Marriott Sevilla www.marriott.es

Avenidad Luis Fuentes Bejerano, 45 Sevilla 41002 Spain

Location of properties:

Spain

Ramon Troyano Pulgar **General Manager** T: +34 (0) 954 385 632

Accor

www.all.accor.com

Arequipa 1.2° Madrid 28043 Spain

Location of properties:

All European Destinations

Leisure Key Account Manager T: +34 (0) 650 942 207

ACHAT Hotels Deutschland GmbH

www.achat-hotels.com

Harrlachweg 5 Mannheim 68163 Germany

Location of properties:

Austria, Germany, Hungary Sebastian Sock Regional Sales Manager T: +49 (0) 151 171 38 426

Adonis Hôtels France www.adonis-hotels.com

Espace vie

523 Avenue de Rome La Sevne-Sur-Mer 83500 France

Location of properties:

France

ETOA

Pascal Bataille President - Founder T: +33 (0) 4 94 88 18 64

ETOA

AG Hotels

www.aghotelsandsuites.com

Via Nazionale 200

Rome 00187

Italy

Location of properties:

Italy

Linda McLaren Head of Sales AGBJ T: +39 06 9933 0701



Ambassador Zlata **Husa Hotel**

www.ambassador.cz

Vaclavske namesti 5-7 Prague 1 111 24 Czech Republic

Location of properties:

Czech Republic Stanislava Bartkova Sales Manager T: +420 224 193 120

Apollo & Leonardo Hotels www.apollohotels.nl

Apollolaan 2

Amsterdam 1077BA

Netherlands

Location of properties:

Belgium, Netherlands

Astrid Hut

International Leisure Sales Manager

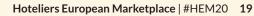
T: +31 (0) 683 171 007





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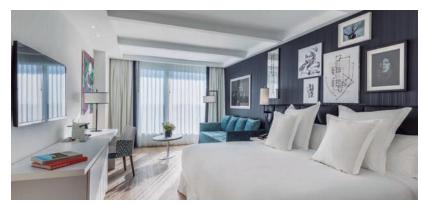


More than **240 hotels** in **22 countries**

Barceló

HOTEL GROUP

barcelo.com











The portfolio of the **Barceló Hotel Group** is made up of more than **240 hotels** in **22 countries**, thus becoming one of the leading tourism companies in the Spanish market, as well as one of the most important in the world.

The new design of the Barceló Hotel Group is made up of 4 brands: Royal Hideaway Luxury Hotels & Resorts, Barceló Hotels & Resorts, Occidental Hotels & Resorts and Allegro Hotels.

This is an exciting project aiming to make the group one of the principal hotel management companies in the world.

The group strives to offer the most specific and highest quality services to each guest





ETOA Member

Appart'City

www.appartcity.com

125 Rue Gilles Martinet CS10007

Montpellier 34077

France

Location of properties:

Belgium, France, Switzerland

Michele Baladou

Director of Leisure Sales

T: +33 (0) 4 67 27 17 27

arcona Hotels & Resorts

www.arcona.de

August-Bebel-Str. 55 Rostock 18055

Germany

Location of properties:

Austria, Germany

Sales Manager Leisure

T: +49 (0) 343 22 697 027

Avre Hoteles

www.ayrehoteles.com

Avda. Kansas City 7 Sevilla 41018

Spain

Location of properties:

Spain

Carmen Nuñez Sales Manager

T: +34 (0) 954 919 797



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B&B Hotels

www.hotel-bb.com/fr/home.htm

271 Rue Du General Paulet

Brest 29200

France

Location of properties:

Austria, Belgium, France, Germany, Italy,

Poland, Portugal, Slovenia, Spain,

Switzerland

Vanessa Losbar

Sales Leisure Manager France

T: +33 (0) 2 98 33 76 00

B&B Hotels Italia

www.hotelbb.com

Via Domenichino 19

Milan 20149

Italy

Location of properties:

Italy

Kaled El Bibas

Sales Manager

T: +39 02 4007 6030

Barceló Hotel Group

www.barcelo.com

Placa dels Paisos Catalans, s/n

Estació de Sants

Barcelona 08014

Spain

Location of properties:

All European Destinations

Director of Sales Leisure. Urban Hotels

T: +34 (0) 93 503 53 06

Bensaude Hotels Collection

www.bensaudehotels.com

Praça Europa 2

Cais dos Sodré

Lishoa 1249-289

Portugal

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Location of properties:

Portugal

Sandra Serra

Senior Sales Manager

T: +351 (0) 213 243 626

Best Western Hotel Au Cheval Blanc Mulhouse



27 Rue Principale

Baldersheim 68390

France

Location of properties:

France

Gaetan Loeb

Owner

T: +33 (0) 3 89 45 45 44

Best Western Hotels & Resorts

www.bestwestern.fr

11 rue du Débarcadère Colombes 92700

France

Location of properties:

Belgium, France, Italy, Luxembourg, Russian

Federation, San Marino, Spain, Sweden,

Switzerland, United Kingdom

Xue Wang

Leisure Sales Representative

T: +33 (0) 1 75 61 33 21



Best Western Plus Sthlm Bromma

www.sthlmbromma.se

Ulvsundavägen 193 Bromma 168 67

Sweden

Location of properties:

Sweden

Magnus Bostedt International Sales Manager T: +46 8 684 48 400

Brit Hotel

www.brithotel.fr

22 Rue Des Landelles Chantepie 35135 France

Location of properties:

France

International Sales Manager T: +33 (0) 2 99 14 97 50

Casa Romana Hotel Boutique

www.hotelcasaromana.com

Trajano, 15 Seville 41002 Spain

Location of properties:

Spain

Miguel Angel Llorente Sales Manager T: +34 (0) 954 915 170



Castle Collection www.castlecollection.com

Gardiner Row

Dublin 1 Ireland

Location of properties:

Ireland, United Kingdom

Yvonne O'Keeffe **General Manager** T: +353 (0) 1874 6949

Choice Hotels Europe

www.choicehotels.com

77 Farringdon Road London EC1M 3JU United Kingdom

Location of properties:

All European Destinations

Sahana Madee

Sales Manager Leisure & Groups T: +44 (0) 7860 271 264

City Hotels Company Holding

www.gruppochc.it

Piazza Massaua, 21 Turin 10142

Italy

Location of properties:

Italy

Tullia Campagna Sales Manager T: +39 011 740 187



Columbus Monte-Carlo

www.columbushotels.com

23 Avenue des Papalins Monaco 98000

Monaco

Location of properties:

Monaco

Nina Sohler Sales Manager

T: +33 (0) 6 40 61 15 94



Crowne Plaza Brussels Airport

www.crowneplaza.com/cpbrusselsarpt

Leonardo Da Vincilaan 4

Diegem 1831

Belgium

Location of properties:

Belgium

Rick Kusters

Sales Manager MICE

T: +32 (0) 241 633 51





Dolce by Wyndham Sitges Barcelona

www.dolcesitges.com

Av. Camí de Miralpeix 12

Sitges 08870

Spain

Location of properties:

Spain

Jordi Ferran

E-Commerce Sales Manager T: +34 (0) 93 810 90 12



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Esplanade Zagreb Hotel



www.esplanade.hr Mihanoviceva 1

Zagreb 10 000

Croatia

Location of properties:

All European Destinations

Zelika Cuturic

Senior Sales Manager MICE & Corporate T: +385 1 4566 031

Eurostars Torre Sevilla

www.eurostarshotelcompany.com

C/Gonzalo Jimenez Quesada,2

41092

Sevilla 41092

Spain

Location of properties:

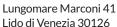
All European Destinations

Bertha De Cardenas Sales

T: +34 (0) 689 176 769

Excelsior Venice Lido Resort ETOA





Italy

Location of properties:

Italy

Alessandra Giuliani Sales Manager T: +39 041 526 0201

Guitart Hotels

www.guitarthotels.com

Constanti Ribalaigua Lloret De Mar 17310

Spain

Location of properties:

Spain

Michaela Renzella

Sales Department / Incoming Agency

Manager

T: +34 (0) 692 455 515

Roberto Torregrosa

General Manager

T: +34 (0) 618 771 193

H₁₀ Hotels

www.h10hotels.com

Morgado,17

Office in H10 Corregidor-Boutique Hotel

Sevilla 41003

Spain

Location of properties:

Germany, Italy, Portugal, Spain, United

Kingdom

Esther Luque

Sales Manager H10 Hotels in Seville

T: +34 (0) 954 385 111



Hans Brinker Hostel



www.hans-brinker.com

Kerkstraat 136-138 Amsterdam 1017 GR

Netherlands

Location of properties:

Netherlands, Portugal

Pieter Van Der Zeeuw

Managing Director

T: +31 (0) 20 622 06 87

Hilton Garden Inn **Brussels City Centre**

www.hiltonhotels.com/fr FR/belgique/hilt on-garden-inn-brussels-city-centre/

Rue Berckmans 128

Brussels 1060

Belgium

Location of properties:

Belgium

Lidwina Di Marco

Reservations supervisor

T: +32 (0) 2 533 09 11

Holiday Inn Paris Marne la Vallée

www.ihg.com/holidayinn/hotels/fr/fr/nois

y-le-grand/parmv/hoteldetail

2 Boulevard Du Levant

Noisy Le Grand 93160

France

Location of properties:

France

Vanna Bozzato

Leisure Sales Manager

T: +33 (0) 1 45 92 47 33

Hospes Las Casas del Rey de Baeza

www.hospes.com

Plaza Jesús De La Redención N° 2 Sevilla 41003 Spain

Location of properties:

Spain

Ruth Mazón de las torres Sales Manager T: +34 (0) 954 561 496

Hotel Adriano Sevilla SL www.adrianohotel.com

C/ Adriano, 12 Sevilla 41001 Spain

Location of properties:

Spain

Claudio Millan Valenzuela General Manager T: +34 (0) 954 293 800

Hotel Cosmopolitan Bologna www.hotelcosmopolitanbologna.com

Via del Commercio Associato 9 Bologna 40127

Italy

Location of properties:

Italy

Sales & Events Manager T: +39 (0) 51 692 6403

Hotel Dona Maria

www.hdmaria.com

Don Remondo 19 Sevilla 41004

Spain

Location of properties:

Spain

Manuel Dominguez General Manager T: +34 (0) 954 224 990

Hotel Inglaterra, S.A.

www.hotelinglaterra.es

Plaza Nueva 7 Seville 41001 Spain

Location of properties:

Spain

Rocio Limon Sales Manager T: +34 (0) 954 224 970

Hotel Invest Italiana www.hotel-invest.com

Via Aurelia Antica 415

Rome 00165

Italy

Location of properties:

Italy

Director of Sales & Marketing T: +39 (0) 6 664 2197

Hotel Las Casas De La Juderia

www.lascasasdelaiuderiasevilla.com

Santa Maria La Blanca 3 Sevilla 41004

Spain

Location of properties:

All European Destinations

Jose Morilla

Sales Manager

T: +34 (0) 954 415 150

Hotel Luz del Mar

www.luzdelmar.de/en

Av Sibora, 10 Los Silos, Tenerife 38470 Spain

Location of properties:

Spain

Moritz Mohs

Area Manager Europe Wikinger Reisen / Sales Manager Hotel Luz del Mar T: +49 (0) 233 1904 783

Dennis Gowitzke

Sales Manager (Luz del Mar) & Product Manager Canary Islands (Wikinger Reisen) T: +49 (0) 2331 904 871

Hotel Macia Real de la Alhambra



www.maciahoteles.com

C/ Zacatín, 25 Granada 18001 Spain

Location of properties:

Spain

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Juan Pablo Arias Sales Manager T: +34 (0) 958 285 806



Hotel Marques de Pombal (Lisboa)



www.hotel-marquesdepombal.pt

Av. da Liberdade 243 Lisbon 1250-143 Portugal

Location of properties:

Portugal

José Miguel Marto **Managing Director** T: +351 (0) 21 00 19 420

Hotel Mercure Monte Igueldo www.monteigueldo.com

Paseo Del Faro 134

Donostia-San Sebastian 20008 Spain

Location of properties:

Spain

MICE Department T: +34 (0) 943 210 211

Hotel Plaza Santa Lucía

www.hotelplazasantalucia.com

C/Santa Lucía 33 Sevilla 41003 Spain

Location of properties:

Spain

Hugo Sartori Director

T: +34 (0) 954 988 930

Hotel Sant Cugat www.hotel-santcugat.com

Cesar Martinell. 2

Sant Cugat del Valles 08173

Spain

Location of properties:

Spain

Jorge Plasencia Sales Manager T: +34 (0) 935 442 670

Hotel Sevilla Center

www.hotelescenter.es/en/hotel-sevillacenter/

Avda De La Buhaira 24 Sevilla 41018

Spain

Location of properties:

Spain

Jose Manuel Alvarez General Manager T: +34 (0) 656 806 979

Hotel Solverde Spa & Wellness Center www.solverde.pt

Avenida da Liberdade, 212 Vila Nova de Gaia 4410-154

Portugal

Location of properties:

Portugal

Ricardo Correia Sales Manager T: +351 (0) 28 24 020 00



Hotusa - Fátima Hotels Group www.fatima-hotels.com

Avenida Santo Agostinho, 12, 1° G

Fátima 2495-404

Portugal

Location of properties:

Portugal

Vitor Sergio Reis T: +351 (0) 24 95 311 01



La Vague De Saint Paul www.vaguesaintpaul.com

Chemin des Salettes

Saint-Paul-de-Vence 06570

France

Location of properties:

France

Guillaume Puig Manager

T: +33 (0) 4 92 11 20 00

Lisbon Heritage Hotels www.lisbonheritagehotels.com

Avenida Liberdade, 30 Lisbon 1250-145

Portugal

Location of properties:

Portugal

Diana Resende Sales Manager

T: +351 (0) 213 218 200



Maritim Hotels

www.maritim.com

Unit B. Portchester Court 237-239 South Park Road Wimbledon SW198RY **United Kingdom**

Location of properties:

Bulgaria, Germany, Malta, Spain Director of Sales UK & Ireland T: +44 (0) 20 8545 6910

Marriott International - Paris Hotels

www.marriott.com/paris

11 Quai De Dion Bouton Puteaux 92800

France

Location of properties:

France

Christelle Sato Decesse **Director of Sales** T: +33 (0) 1 72 42 63 69

Meininger Hotel GmbH www.meininger-hotels.com

Obentrautstrasse 72 Kreuzberg Berlin 10963 Germany

Location of properties:

All European Destinations

Marine Coffin

Senior Sales Manager France, Spain, Portugal

T: +33 (0) 7 86 62 95 01



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MGM Muthu Hotels www.muthuhotels.com

Rua Oliveira Martins

Albufeira 8200269

Portugal

Location of properties:

Portugal, Spain

Director Of Sales

T: +34 (0) 684 182 174

Modern Times Hotel Vevey **ETOA** - RIMC International

www.moderntimeshotel.ch

Chemin du Genévrier 20

Saint-Légier sur Vevey 1806

Switzerland

Location of properties:

Switzerland

Max Van Beurden Director of Sales

T: +41 (0) 219 252 222

Mövenpick Hotel **Amsterdam City Centre**

www.movenpick.com/en/europe/netherla nds/amsterdam/hotelamsterdam/overview/

Piet Heinkade 11

Amsterdam 1019 BR

Netherlands

Location of properties:

Germany, Netherlands, Switzerland

Michel Van der Elsken

Leisure Account Manager Benelux

T: +31 (0) 205 191 274



NH Hotel Group www.nh-hotels.com

Calle de Sta Engracia, 120 Madrid 28003

Spain

Location of properties:

All European Destinations

Sales Manager Leisure – Global Sales Office

T: +44 (0) 20 7244 1498

Wouter Hendriks

Sales Manager Leisure -Global Sales Office

T: +44 (0) 20 7244 1498

NN Hotels

www.nnhotels.com

Urgell, 230

Barcelona 08036

Spain

Location of properties:

Spain

Pilar Noguera

Director of Sales

T: +34 (0) 93 552 26 20

Lorena Torres Amezcua Sales Manager

T: +34 (0) 935 522 620



Novotel Marne-la-Vallée Collégien

all.accor.com/hotel/0385

2, Allee Les Portes de la Foret Collegien 77090

France

Location of properties:

France

Fabiola Chelmy Sales Manager T: +33 (0) 6 27 51 16 41



O'Callaghan Collection www.ocallaghancollection.com

Hospitality House 16-20 South Cumberland Street Dublin D2

Ireland

Location of properties:

Ireland

Catherine Bodley Director of Sales O'Callaghan T: +353 (0) 868 192 004

Oceania Hotels Oceaniahotels.com

52 Rue D'oradour Sur Glane Paris 75015

France

Location of properties:

Francisco Escobedo

France

Sales Manager T: +33 (0) 6 72 86 70 66



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Olissippo Hotels www.olissippohotels.com

Avenida da Republica, 15 Lisbon 1050-185

Portugal

Location of properties:

Portugal

Raquel Patricio Sales Executive T: +351 (0) 967 667 317



Palacio Villapanes

www.palaciovillapanes.com

Calle Santiago 31 Seville 41003

Spain

Location of properties:

Spain

Head of Business Development

T: +34 (0) 603 651 588

Paradores de Turismo de España www.parador.es

Jose Abascal 2-4, 6^a planta

C/ Jose Abascal Madrid 28003

Spain

Location of properties:

Portugal, Spain

Area Sales Manager

T: +34 (0) 660 385 135

Porcel Hoteles

www.hotelesporcel.com

Avda Fernando de los Ríos. 11

Portal 2 - Oficina 10

Armilla - Granada 18100

Spain

Location of properties:

Spain

Rafael Ramos Sales Executive

T: +34 (0) 858 890 505



Reside Etudes Apparthotels

www.residhome.com

42 Avenue Georges V Paris 75008

France

Location of properties:

France

Maria Riseva

Leisure Sales Manager

T: +33 (0) 1 53 23 41 12

roomz Hotels

www.roomz-hotels.com

Conrad von Hötzendorfstraße 96

Graz 8010

Austria

Location of properties:

Austria

Stefan Willensdorfer General Manager

T: +43 (0) 316 90 20 90







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www.scandichotels.com

Karenslyst Alle 11 Oslo 0278

Norway

Location of properties:

Denmark, Finland, Germany, Norway,

Poland, Sweden

Espen Hiulstad

Accounts Director, Leisure Sales

T: +47 92 090 978

Seminaris Campus Hotel Berlin

www.seminaris.de

Takustraße 39

Berlin 14195

Germany

Location of properties:

Germany

Cäcilie Forbrich

Director of Sales Leisure

T: +49 (0) 305 577 974 26

Sorell Hotels Switzerland

www.sorellhotels.com

Flüelastrasse 51

7urich 8047

Switzerland

Location of properties:

Switzerland

Seher Kalyoncu

Business Development Manager

T: +41 (0) 443 883 525

Steyler Fatima Hotel/ SDivine Fatima Hotel www.steylerfatimahotel.pt

Praça Luís Kondor, 33

Fatima 2495-409 Portugal

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Location of properties:

Portugal

Cláudia Silva Torres

Sales & Marketing Manager T: +351 (0) 249 533 043

Stream2

www.stream2.nl

Ferraz 824° Izquierda

Madrid 28008

Spain

Location of properties:

All European Destinations

Fernando Barriales

Sales Manager

T: +34 (0) 914 461 258

Tivoli Évora Ecoresort, Tapada da Mata SA

www.tivolihotels.com/pt/tivoli-evoraecoresort

Quinta da Deserta e Malina

Evora 7005800

Portugal

Location of properties:

All European Destinations

Miguel Fonseca

Marketing Director and CEO

T: +351 (0) 266 738 500



Venum Travel

www.venumtravel.com

Manuela Malasaña 15. 3º Izo Madrid 28004

Spain

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Location of properties:

All European Destinations

Miguel Carrasco Hernandez **Group Sales Manager**

T: +34 (0) 91 113 84 11

Jesus Lossada Amendola

Group Sales Manager T: +34 (0) 91 113 84 11

Vertice Hoteles

www.verticehoteles.com

Avda Republica Argentina nº1

Sevilla 41930

Spain

Location of properties:

Spain

Mariam Angeles Romero Gisbert

Sales Manager

T: +34 (0) 955 063 100

Vilnius Grand Resort

www.vilniusresort.com

PO Box 2590

Vilnius 03005

Lithuania

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Director Business Development

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VOIhotels

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Italy Oriana Farinella Sales Manager

T: +39 (0) 344 343 3900



Wembley International Hotel

www.wembleyinternationalhotel.co.uk/gr oups/group-booking-online-enquiry/

Empire Way Wembley London HA9ONH United Kingdom

Location of properties: United Kingdom

Michael Rahimi General Manager

T: +44 (0) 20 8733 9000

Wengen Classic Hotels www.wengenhotels.ch

ETOA Member

c/o Hotel Wengener Hof Wengen 3823

Switzerland

Location of properties:

Switzerland

Bettina Zinnert General Manager

T: +41 (0) 338 566 969

Wyndham Hotels & Resorts

www.wyndham.com

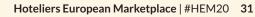
The Triangle 5 Hammersmith Grove London W6 0LG United Kingdom

Location of properties:

All European Destinations

Barbara Dondossola **Director Global Sales** T: +39 (0) 335 874 2602





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We would like to thank the companies and organisations that have kindly supported and sponsored the Hoteliers European Marketplace event this year



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